

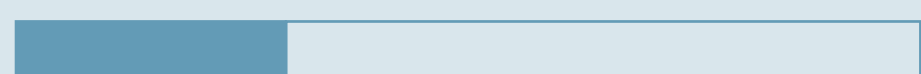


Make every contact count

YOUR TWO MINUTE TAKEAWAY

Work from anywhere is now business as usual, and your customers don't care if your agents are in a call center, an office, or a kitchen. **They just want responsive, personalized, multi-channel interactions.** And although many SMBs adapted rapidly to remote working, the 'quick fix' approach has limitations.

30%



focus on digital interaction only¹

71%



don't have any remote support²

69%

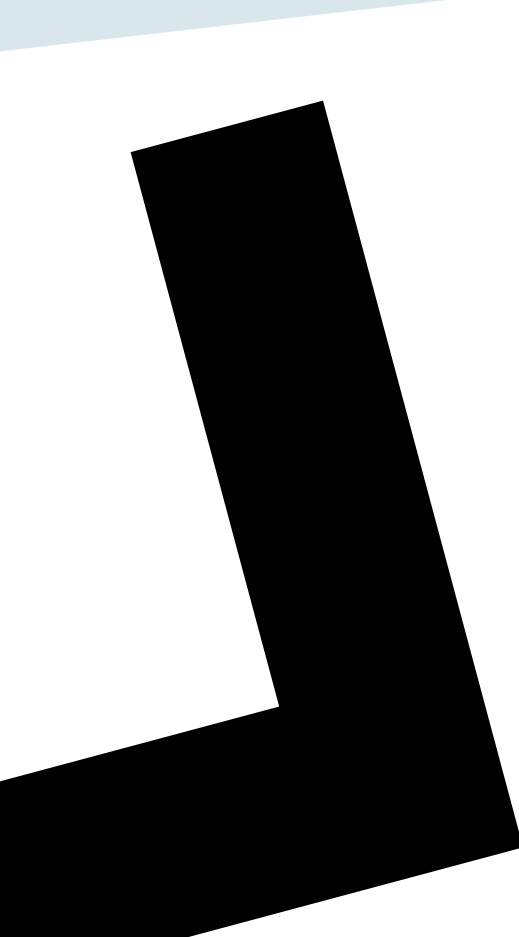


use outdated phone systems¹

45%



can't measure agent performance¹



GoTo's Contact Center solution has all the tools you need for competitive and operational advantage without the cost, complexity, or constraints of a conventional call center



Cloud-based single application for customer communications

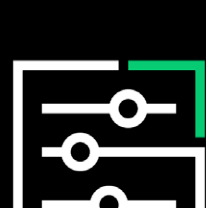


Secure video, web chat, SMS, and social media integrations



Capture, analyze, and share insight on agent effectiveness

Five reasons to choose GoTo Contact Center



Built for SMBs



Affordable



Easy to use



Scale up or down as required



Reliable

99% up-time performance

Get in touch

Is GoTo's Contact Center solution right for you?

[Contact Sales](#)

[Or watch the webinar on demand →](#)

¹Metrigy/GoTo Contact Center Custom Research Study, September 2021.

²GoTo/Metrigy Unification Custom Research Study, January 2022.