

GOTO CONTACT SUB-PROCESSORS



In addition to the Sub-processors identified below, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure located at <https://www.goto.com/company/trust/resource-center>

GoTo Contact Center*

Sub-Processor Name	Service Type	Location
Amazon.com, Inc., Incl. Amazon Web Services	Cloud-hosting provider for product features	United States
Equinix Inc. Digital Realty, Inc. CoreSite Realty Corporation (Coresite) Internap Corporation (Internap/INAP) ServerCentral, LLC. (Server Central) Switch Communications Group, LLC. (Switch)	Third-party co-location hosting providers <i>Note: Primary hosting location is based on closest data center location.</i>	United States Brazil Germany Australia United Kingdom
Google LLC, Incl. Google Cloud (if enabled)	Voice-to-text transcription provider	Worldwide* *Google Transcription is an optional feature and Google does not store or maintain translations after conclusion of the processing operation.
Syniverse Technologies LLC	Call routing engine	United States
MixPanel	Product analytics	United States Netherlands
Pendo	Customer engagement/messaging platform that facilitates communication with users based on their behavior within the application	United States

*GoTo Contact Center includes features and functions from GoTo Meeting. Please consult the Product Resources page of the Privacy & Trust Center at www.goto.com/company/trust to find out more.