

RESCUE, RESCUE LENS, RESCUE LIVE GUIDE AND RESCUE LIVE LENS SUB-PROCESSORS



In addition to the Sub-processors identified below, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure located at <https://http://www.goto.com/company/trust/resource-center>.

Rescue

| Entity Name | Entity Type | Entity Country |
|---|---|---|
| Equinix, Inc. and Switch, Inc. | Third-party co-location hosting providers for Rescue Services | United States** Germany England Australia <i>**New Customers may currently choose whether Customer Data is stored in the US or Europe</i> |
| Akamai Technologies, Inc. | Global Traffic Management (GTM), DDoS protection <i>Note: Akamai does not store Customer Content</i> | Worldwide* <i>*will connect users to the nearest edge server based on user IP location</i> |
| Amazon.com, Inc., Incl. Amazon Web Services | Cloud-hosting provider for chat session monitoring | Germany |
| Amazon.com, Inc., Incl. Amazon Web Services | Third-party co-location hosting providers for Rescue EU Services | Ireland |

Rescue Lens

| Entity Name | Entity Type | Entity Country |
|---|---|---|
| Equinix, Inc. and Switch, Inc. | Third-party co-location hosting providers for Rescue Services | United States** Germany England Australia <i>**New Customers may currently choose whether Customer Data is stored in the US or Europe</i> |
| Akamai Technologies, Inc. | Global Traffic Management (GTM), DDoS protection <i>Note: Akamai does not store Customer Content</i> | Worldwide* <i>*will connect users to the nearest edge server based on user IP location</i> |
| Amazon.com, Inc., Incl. Amazon Web Services | Third-party co-location hosting providers for Rescue EU Services | Ireland |

Rescue Live Guide

| Entity Name | Entity Type | Entity Country |
|--|---|--|
| Amazon.com, Inc., Incl. Amazon Web Services | Cloud-hosting provider for running browser-based co-browse sessions | United States Germany Ireland India Japan Australia |

Rescue Live Lens

| Entity Name | Entity Type | Entity Country |
|--|--|---|
| Amazon.com, Inc., Incl. Amazon Web Services | Cloud-hosting provider for running browser-based camera sharing sessions | United States Germany Ireland Singapore Australia |
| Twilio, Inc. | Product-related SMS invitation communication platform. | United States |
| Splunk, Inc. | Storage of media event logs | United States |