

GOTO RESOLVE SUB-PROCESSORS



In addition to the Sub-processors identified below, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure located at <https://www.goto.com/company/trust/resource-center>

GoTo Resolve

| Sub-Processor Name | Service Type | Location |
|---|--|---------------------------------------|
| Twilio, Inc. | Product-related SMS invites communication platform. | United States |
| Clickatell, Inc. | Product-related SMS invites communication platform. | United States |
| Splunk, Inc. | Storage of media event logs. | United States |
| Amazon.com, Inc., Incl. Amazon Web Services | Cloud-hosting provider for specific product features. | United States Germany Singapore |
| Microsoft Corp, Incl. Azure | Cloud-hosting provider for specific product features, including recordings storage | Netherlands United States |
| 84codes, incl. CloudAMQP | Message queuing | United States Germany Singapore |
| AppCues, Inc. | Cloud-based User Surveys & Onboarding help | United States |
| Amplitude, Inc. | Cloud-based User Analytics Service | United States |
| Pendo.io, Inc. | Product analytics app | United States |
| Segment.io, Inc. | Customer data platform | United States |
| Backtrace I/O, Inc. | Crash and error reporting | United States |
| DataDog | Cloud monitoring | United States |

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| Qualtrics | Cloud-based platform for creating and distributing web-based surveys | United States |
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