

# GOTOASSIST REMOTE SUPPORT V5 (FORMERLY KNOWN AS RESCUEASSIST) SUB-PROCESSORS



In addition to the Sub-processors identified below, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure located at <https://www.goto.com/company/trust/resource-center>.

## GoToAssist Remote Support v5 (formerly RescueAssist)

Sub-Processor Name	Service Type	Location
Twilio, Inc.	Product-related SMS invites communication platform.	United States
Clickatell, Inc.	Product-related SMS invites communication platform.	United States
Splunk, Inc.	Storage of media event logs.	United States
Amazon.com, Inc., Incl. Amazon Web Services	Cloud-hosting provider for specific product features.	United States Germany Ireland Singapore
84codes, incl. CloudAMPQ	Message queuing.	United States
AppCues, Inc.	Cloud-based User Surveys & Onboarding help	United States
Amplitude, Inc.	Cloud-based User Analytics Service	United States
Segment.io, Inc.	Customer data platform	United States
Backtrace I/O, Inc.	Crash and error reporting	United States